

STATE SERVICE OFFICE

The State of Illinois VFW Department Service Office is headquartered at the VA Regional Office in Chicago. The Department Service Office is organized under the authority of the Department By-Laws and provides services under the supervision of the Department Veterans Service Committee. All Service Officers employed by the VFW of Illinois are members of the VFW. All Service Officers and Claims Consultants are accredited by the VA through the VFW and perform their duties in accordance with the National Policy and Procedure Manual of the VFW National Veterans Service.

The mission of the Department Service Office is to assist all veterans of Illinois, their dependents, and their survivors in the pursuit of all benefits administered by the US Department of Veterans Affairs (VA) to which they may be entitled. This mission is pursued through the development of supportive relationships with County Veteran Assistance Commission (VAC) Offices, Illinois Department of Veterans Affairs (IDVA) Offices, VA Social Workers, and a state-wide network of volunteer VFW Post and District Service Officers. From these sources claims for benefits are received, prepared, and submitted to the VA.

The Department Service Office is under the direction of the Department Service Officer, Sean D. Conner, an Iraq War Veteran. Currently, the Service Office staff includes four Assistant Department Service Officers, two working in Chicago, one stationed at the Marion VAMC, and one stationed at the Danville VAMC. We also have a part-time Assistant Department Service Officer in the Metro St Louis area. Field service coverage is also provided at various locations as indicated in the schedule listed below. The Regional Office staff includes one Claims Consultant and one clerical support staff member.

Activities of the Service Office staff include case management of claims submitted to the VA from all state-wide sources to include representation for appeals pending at the Board of Veterans Appeals. Staff members provide training to Post and District Service Officers and participate in training seminars for IDVA and VAC staff and local volunteers. The staff also provides guest speakers on issues pertaining to VA benefits to VFW Posts and Districts, local civic groups, military Reserve and National Guard units, and college student organizations upon request.

The hours of operation and contact information for the Department Service Office are listed below. Members with questions about existing claims or requesting information about VA benefits are encouraged to contact the Department Service Office during hours of operation or by e-mail.



**Sean Conner
and George**
State Service Officer

1900 E Main St
Bldg 98, Room 1012
Danville, IL 61832

Phone: 217-554-4502

Fax: 217-554-4361

E-mail: sean.conner@va.gov

Department Service Office Contact Information

VFW Service Office
2122 West Taylor St., Chicago, IL 60612
Room 105
Phone: 312-980-4284
Fax: 312-980-4680

Email: vso@vfwil.org
Website link: www.vfwilserviceoffice.com

Office Telephone Hours
Monday - Thursday
8 a.m. to 3:30 p.m.
Friday 8 a.m. to 12 p.m.

Office Walk-In Hours
Monday - Thursday
8 a.m. to 11:30 a.m.
12:30 p.m. to 3 p.m.
Friday 8 a.m. to 12 p.m.

VFW Service Office Staff

Sean Conner
Marine Corps, Iraq
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Russell Meredith
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Chicago Regional Office
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Edith Giles
Navy
Receptionist
Chicago Regional Office
edith.giles@va.gov

Field Office/Outreach Locations

-Southern Illinois-

Marion VA Medical Center
AmVets Building, Room 110
2401 W. Main St.,
Marion, IL 62959
Phone: 618-997-5311 ext. 158230
FAX: 618-997-8219
Monday-Friday, 8:00 am - 3:00 pm

O'Fallon VFW Post 805
Every Tuesday
223 West 1st St.
O'Fallon, IL 62269
618-624-6575
11 a.m. to 7 p.m.

Metro East Vet Center
Every Wednesday
228 West Pointe Drive
Swansea, IL
8 a.m. to 4 p.m.

-Central Illinois-

Illiana Health Care System
Danville VA Medical Center
Bldg 104, Room 127
1900 E. Main St., Danville, IL 61832
Phone: 217-554-4502
FAX: 217-554-4361
Monday-Friday, 8:00 am – 3:00 pm

Mattoon VA Clinic
First Tuesday of the month
501 Lake Land Blvd., Mattoon IL
9 a.m. to 2 p.m.

Dow Stepp Memorial Post 5975
First Thursday of the month
112 North 5th, Marshall, IL
9 a.m. to 2 p.m.

Crawford County Post 4549
Second Tuesday of the month
712 E. Main St., Robinson, IL
9 a.m. to 2 p.m.

Decatur VA Clinic
Second Thursday of the month
792 North Sunnyside Rd., Decatur, IL
9 a.m. to 2 p.m.

Peoria VA Clinic
Third Tuesday of the month
7717 N Orange Prairie Rd., Peoria IL
9 a.m. to 2 p.m.

Busey-Fletcher-Stillwell Post 630
Third Thursday of the month
1303 E. Main St., Urbana, IL
9 a.m. to 2 p.m.

Bloomington VA Clinic
Fourth Tuesday of the month
207 Hamilton Rd, Bloomington IL
9 a.m. to 2 p.m.

Springfield VA Clinic
Fourth Thursday of the month
5850 South 6th St., Springfield, IL
9 a.m. to 2 p.m.

-Chicagoland-

Hines VA Medical Center
Every Thursday & Third Friday of the month
5000 S. 5th Ave., Hines, IL 60141
Building 1, Room 109
Phone: 708-202-2562
9 a.m. to 3 p.m.

Frisbie Senior Center
First Monday of the month
52 E. Northwest Hwy., Des Plaines, IL 60016
9 a.m. to 2 p.m.

Judd Kendall Post 3873
First Tuesday of the month
908 Jackson Ave., Naperville, IL 60540
10 a.m. to 2 p.m.

Benjamin O. Davis Post 311
Every Monday & Tuesday and First & Second
Wednesday of the month
(except 1st Monday & Tuesday)
22341 S. Governors Hwy., Richton Park, IL 60471
Phone: 708-679-0995
9 a.m. to 4 p.m.

Chicago Vet Center
First Friday of the month
8658 S. Sacramento Ave., Chicago, IL 60652
9 a.m. to 3 p.m.

Aurora Vet Center
Second & Fourth Friday of the month
750 Shoreline Dr. #150, Aurora, IL 60504
9 a.m. to 2 p.m.